

# Alabaré Bristol Area Home for Veterans

**Alabaré's Bristol Area Homes for Veterans is a supported housing programme for ex-Service personnel who are homeless and have a range of support needs. The project is funded by ABF - The Soldiers Charity, RAF Association, The Merchant Venturers and The Grocer's Charity.**

## Mission

To provide supported accommodation to eight veterans with low to medium support needs in a responsive and safe environment enabling them to make life changes and develop so that they are able to move on to successful independent living. The programme will consist of at least two houses in Bristol - currently the first house is in operation.

## Location

The main veterans house (where the staff are based) is a large chalet bungalow arranged over two floors in the Filton area of Bristol. It is within easy walking distance of local amenities and a short bus ride to the City centre. A variety of leisure opportunities are available in the City including gyms, cinemas, bowling alleys and training courses are available through the local Learn Direct centre in addition to those provided by Alabaré.

## Staff

The project is staffed 75 hours per week by 2 staff members (plus relief), with staff on site between 9am and 5pm. Between 5pm and 9am there is a duty on call system. Alabaré has been an Investor in People since 2001.

## Aims

- To enable residents to have the skills and confidence to move on to sustainable independent accommodation.
- To enable residents to build constructive and positive relationships within the wider community.
- To encourage an awareness of personal responsibility around budgeting, safety and security.
- To enable residents to enjoy, identify and pursue their aspirations through training, education, employment and hobbies thus increasing their confidence and self worth.
- To increase awareness around physical and mental wellbeing and enable service users to access appropriate health and mental welfare services.

## Eligibility and referrals

Referrals are accepted from local support agencies, other charities and self-referrals. All residents must have served in the British Armed Forces.

They must be homeless or be in insecure accommodation, have support needs and be willing to engage with the support on offer.

## Personal Support Plans

All residents are allocated a key worker and together agree a support plan based on a thorough assessment of their individual needs. Staff signpost residents to appropriate agencies, including counselling services, drug & alcohol agencies and support groups, CAB and NHS services. Resettlement support is also provided with Outreach Support available where individual need exists.

## Length of stay

Average stay is 6 to 8 months; max stay is 1 year.

## Facilities

Both houses consists of four large single bedrooms. The main house has a residents open-plan lounge/ dining room and kitchen area available for communal use. A large digital TV is available for use in the lounge and there are various recreational activities also on offer.

## Training

Budgeting skills, healthy eating, shopping skills, life skills for independent living and confidence building.

## Policies

- Licence agreement to be signed on acceptance.
- No alcohol or drugs allowed in the house.
- Smoking is not allowed in the house but there is a sheltered smoking area in the rear garden.
- 24 hour residents access as all residents have their own key.
- Visitors are permitted until 10pm.
- No overnight guests are permitted.
- Complaints/Harassment/Appeal procedure for residents is in place.

## Funding

This project is primarily funded by charitable grants and payment of rent is usually covered by Housing Benefit. However, there is a resident top up charge of £10.11 per week (main house only) for additional facilities that are not eligible for Housing Benefit.

## Equal opportunities and confidentiality

Alabaré believes in equal opportunities and will not discriminate against service users on any basis. All information about services users is regarded as confidential and safeguarded.

## For further information

Please contact Catherine Hicks, Bristol Services Accommodation Manager on 07584 056278 or email [c.hicks@alabare.co.uk](mailto:c.hicks@alabare.co.uk)



**Alabaré Christian Care & Support** Head Office: 33 Brown Street, Salisbury SP1 2AS  
T: 01722 322882 F: 01722 341657 E: [enquiries@alabare.co.uk](mailto:enquiries@alabare.co.uk) [www.alabare.co.uk](http://www.alabare.co.uk)

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The information in this document is intended as guidance only and is subject to change without prior notification. Please call 01722 413724 for current project details.  
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